



**The right help
At the right time
By the right
service**

+44 01872 322277

earlyhelphub@cornwall.gov.uk

www.cornwall.gov.uk/earlyhelphub

The Hub is open Monday to Thursday 8.45 am to 5.15 pm and Fridays 8.45 am to 4.45 pm.
The Hub is closed on Bank Holidays.

What does the Early Help Hub do?

- The Early Help Hub is the single point of access for professionals, families and young people to access Early Help Services in Cornwall
- The triage team decides which Early Help service best meets the needs identified in the request for help. It is then allocated to the appropriate service within 48 hours
- Support is provided: from pre-birth up to the age of 18, (or 25 when young people have additional needs) when the child, young person or family has needs that are not met solely by universal services

Cornwall Partnership 
NHS Foundation Trust

Together
for families
in Cornwall



The Multi-Agency Referral Unit (MARU)

The Multi-Agency Referral Unit provides a multi disciplinary response to concerns about the safety of a child or vulnerable adult. With the support of the Multi Agency Advice Team (MAAT), Multi-Agency Referral Unit ensures that concerns relating to children and vulnerable adults are addressed in a timely manner, with a response that is proportionate to the needs of children, vulnerable adults and their families.

If you wish to discuss concerns that you have regarding a child or vulnerable adult please contact the **MARU** on **0300 123 1116**, following operator instructions.

Urgent referrals after 17.15 pm or at the weekends go to the Out Of Hours Service **01208 251-300**

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Contact

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